



Our Quality Policy Statement



UFO is a UK based manufacturer of fiber optic and LED lighting systems. We manufacture and supply from our factory in the Scottish Borders in the United Kingdom and from our premises in Sarasota, Florida. We also offer an installation option.

It is the policy of UFO to provide its customers with a high quality product and service. The overall policy of the company is to provide the staff, organization and resources to supply our customers with the products and services that satisfy their requirement in every respect.

Furthermore it is UFO policy to continually improve our quality by monitoring, measuring and enhancing our quality and procedural system.

Implementation of the Quality Policy is the responsibility of every member of staff, starting with the Managing Director, who takes policy decisions which enable the correct action to be implemented throughout the organization.

The Operations Manager is responsible for maintaining the implementation of the Quality Policy, along with the Quality Manager.

The Quality Policy has the full support of senior management and, together with quality assurance procedures, ensures that activities are controlled in a manner compatible with achieving required service levels and obligations effectively. All personnel shall be guided by the contents of the quality management system and it is mandatory that all staff adhere to the procedures in order to achieve a consistent approach to quality assurance.